



ATTENTION CDPHP MEMBERS

November 2024

Dear Patient,

Our records indicate that you may currently be enrolled in a CDPHP insurance plan. If so, please read the important information below regarding your coverage.

Since April, the Albany Med Health System has been negotiating with CDPHP to resolve the insurance company's unfulfilled obligations to our hospitals. We have not reached an acceptable agreement.

While we remain hopeful an agreement is reached, the Albany Med Health System may be forced to remove CDPHP as an accepted insurance plan in 2025. No final decision has been made at this time, but we must inform you of the possibility that services provided by Albany Medical Center, Columbia Memorial Health, Glens Falls Hospital, and Saratoga Hospital may no longer be in-network for CDPHP members.

We understand this is an inconvenience to you and are working diligently to resolve the matter so there is no disruption to your care. However, CDPHP's 2025 contract proposal does not cover the cost of caring for its members. It also presents a significant challenge to the System's overall mission. As such, we may be in the additional position of reducing the number of services we provide.

Since a contract with CDPHP has not been finalized and no final decision has yet been made, it is important for you to consider your options. We invite you to review them on the next page or on our website, which also includes other resources for which you may be eligible, at albanymed.org under **Accepted Insurance**.

Please know that emergency services at Albany Med Health System hospitals always remain available regardless of your insurance.

Thank you for trusting the Albany Med Health System with your care. As the region's largest and only locally overseen health system, we remain committed to serving you.

We will be reaching out to you with updates as the situation with CDPHP unfolds.

Sincerely,

A handwritten signature in black ink that reads "Dennis P. McKenna".

Dennis P. McKenna, MD
President and CEO
Albany Med Health System



ACCEPTED INSURANCE PLANS

The following is a list of insurance plans accepted by hospital campus. All hospitals of the Albany Med Health System care for patients who are eligible for Medicaid and Medicare. If you have any questions regarding your enrollment, please contact the following organizations who may assist you:

- **Medicaid, Child Health Plus, Essential Plans, or the New York State Health Plan Marketplace:**
New York State of Health
855-355-5777
nystateofhealth.ny.gov

- **Medicare:**
800-633-4227
TTY: 877-486-2048
medicare.gov

Albany Medical Center

- Medicare
- Medicaid
- Aetna (Albany Medical Center does not participate in all plans)
- Carelon (Formerly Beacon Health Options)
- CIGNA (through MVP)
- Emblem Health (Albany Medical Center does not participate in all plans)
- Empire BlueCross BlueShield
- Fidelis
- Hamaspik
- Highmark BlueShield of Northeastern New York (Albany Medical Center does not participate in all plans)
- HRGI/FedMed National PPO
- Lifetime Benefits Solution (Formerly RMSCO)
- MagnaCare Administrative Services
- Martin's Point Health Care
- MultiPlan
- MVP
- Nascentia
- Three Rivers Provider Network
- The Empire Plan
- Tricare
- United Healthcare (Albany Medical Center does not participate in all plans)

Columbia Memorial Health

- Medicare
- Medicaid
- Aetna (Columbia Memorial Health does not participate in all plans)
- Carelon (Formerly Beacon Health Options)
- CIGNA (through MVP)
- Diversified (Ed Herrington, Inc. and Camphill Village, USA)
- Emblem Health (Columbia Memorial Hospital does not participate in all plans)
- Empire BlueCross BlueShield
- Fidelis
- Hamaspik
- Highmark BlueShield of Northeastern New York (Columbia Memorial Hospital does not participate in all plans)
- HRGI/FedMed National PPO
- MagnaCare Administrative Services
- Martin's Point Health Care
- MultiPlan
- MVP
- Nascentia
- Optum
- The Empire Plan
- Tricare
- United Healthcare
- Veterans Choice Program/Veterans Community Care Network

Glens Falls Hospital

- Medicare
- Medicaid
- Aetna (Glens Falls Hospital does not participate in all plans)
- Blue Cross Blue Shield of Vermont (Glens Falls Hospital does not participate in all plans)
- Carelon (Formerly Beacon Health Options)
- CIGNA (through MVP)
- Emblem Health (Glens Falls Hospital does not participate in all plans)
- Empire BlueCross BlueShield
- Fidelis
- Hamaspik
- Highmark BlueShield of Northeastern New York (Glens Falls Hospital does not participate in all plans)
- Humana Military
- MagnaCare Administrative Services
- Martin's Point Health Care
- MultiPlan
- MVP
- Nascentia
- Optum
- The Empire Plan
- Tricare
- United Healthcare
- Veterans Choice Program/Veterans Community Care Network
- Veterans Evaluation Services

Saratoga Hospital

- Medicare
- Medicaid
- Aetna (Saratoga Hospital does not participate in all plans)
- Carelon (Formerly Beacon Health Options)
- CIGNA (through MVP)
- Emblem Health (Saratoga Hospital does not participate in all plans)
- Empire BlueCross BlueShield
- Fidelis
- Hamaspik
- Highmark BlueShield of Northeastern New York (Saratoga Hospital does not participate in all plans)
- HRGI/FedMed National PPO
- Lifetime Benefits Solution (Formerly RMSCO)
- MagnaCare Administrative Services
- Martin's Point Health Care
- MultiPlan
- MVP
- Optum
- Nascentia
- Saratoga County
- Three Rivers Provider Network
- The Empire Plan
- Tricare
- United Healthcare
- Veterans Choice Program/Veterans Community Care Network
- VSNY Choice

For more information, visit albanymed.org.